



NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



Have your say in quality improvement



• Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/apply-now>

• Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.



If you have any queries, kindly contact: Co-ordinator of IQAC (College/University)

Name:

Email:

And/or

NAAC Helpdesk Tel: +91-080-23005192, 193

E-mail: naachelpdesk@gmail.com

Mihir Bhoj PG College, Dadri- Greater Noida

Student Satisfaction Survey on Overall Performance of the Institution (2021-22)

* Required

1. Name of the Student *

2. Class *

Mark only one oval.

- M.A. Geography (First Year)
- M.A. Geography (Second Year)
- M.Sc. Chemistry (First Year)
- M.Sc. Chemistry (Second Year)
- M.A. Hindi (First Year)
- M.A. Hindi (Second Year)
- M.Sc. Mathematics (First Year)
- M.Sc. Mathematics (Second Year)
- B.Sc (First)
- B.Sc (Second)
- B.Sc (Third)
- B.Com (First)
- B.Com (Second)
- B.Com (Third)
- B.A. (First)
- B.A. (Second)
- B.A. (Third)

3. Roll No. *

4. Email ID *

5. Mobile No. *

Students
Satisfaction
Survey on
Teaching
Learning
Process

The students are required to respond to all 20 questions by ticking the appropriate choice on overall performance of the college in Teaching-Learning and Evaluation. Besides, students may give appropriate suggestions/observations, wherever asked.

6. Syllabus covered *

Mark only one oval.

- 85 to 100%
- 70 to 84%
- 55 to 69%
- 40 to 54%
- 30 to 40%

7. Preparedness of the teachers for classes *

Mark only one oval.

- Thorough
- Good
- Satisfactory
- Poor
- No preparation

8. Communication and Presentation Skills of the teachers *

Mark only one oval.

- Impressive and effective
- Effective
- Just Satisfactory
- Ineffective
- Very Poor

9. Teachers' approach to teaching *

Mark only one oval.

- Excellent
- Very good
- Good
- Fair
- Poor

10. Fairness of the Internal Evaluation *

Mark only one oval.

- Extremely fair
- Fair
- Sometimes unfair
- Usually unfair
- Just unfair

11. Is your performance in internal evaluation discussed with you? *

Mark only one oval.

- Every time
- Usually
- Sometimes
- Rarely
- Never

12. Institutional interest in promotion of opportunities for internship, field visits, etc. *

Mark only one oval.

- Quite Regular
- Often
- Sometimes
- Rarely
- Never

13. Teaching and mentoring process in the institution facilitates you in intellectual, social and emotional growth. *

Mark only one oval.

- Significantly
- Very well
- Moderately
- Hardly ever
- Not at all

14. Institution provides numerous opportunities to learn and grow *

Mark only one oval.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

15. Teachers inform you about the expected competencies, course outcomes and programme outcomes *

Mark only one oval.

- Always
- Usually
- Sometimes
- Rarely
- Never

16. Mentor-mentee system of the institute to guide and counsel the students in all aspects of institutional life *

Mark only one oval.

- Extremely relevant
- Relevant
- Occasionally relevant
- Not relevant
- No idea

17. Teachers illustrate the concepts with suitable examples *

Mark only one oval.

- Always
- Sometimes
- Rarely
- Never
- Can't say

18. Teachers identify your strengths and encourage you by providing suitable learning environment *

Mark only one oval.

- Always
- Reasonably
- Partially
- Slightly
- Never

19. Teachers identify your weaknesses and help you to overcome them *

Mark only one oval.

- Always
- Sometimes
- Rarely
- Never
- Can't say

20. The institution collects the feedback of students for continuous quality improvement of teaching learning processes *

Mark only one oval.

- Strongly agree
 Agree
 Disagree
 Strongly Disagree
 Neutral

21. Teachers use student-centric/ participative methods for enhanced learning experiences *

Mark only one oval.

- To a great extent
 Moderate
 To some extent
 Very little
 Not at all

22. Students are encouraged to participate in extra/co-curricular activities *

Mark only one oval.

- Strongly agree
 Agree
 Disagree
 Strongly disagree
 Strongly Disagree
 Neutral

23. Efforts are made by the institute/teachers to inculcate soft skills/employability skills among the students *

Mark only one oval.

- To a great extent
- Moderate
- To some extent
- Very little
- Not at all

24. Teachers use ICT tools, learning management software, online sources, etc. while teaching *

Mark only one oval.

- Above 90%
- 70-89%
- 50-69%
- 40-49%
- Below 40%

25. Overall quality of teaching learning process in your college is very good *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Neutral

26. Give your observation/suggestion for improvement of overall teaching-learning experience in your institution

Overall Performance of the Institution in Various Spheres other than Teaching-Learning and Evaluation

Students are required to respond to all questions by ticking the appropriate choice on overall performance of the college. Students may also share their observations in response to the last question.

27. Focus of the college on professional ethics, gender, human values, environment and sustainability *

Mark only one oval.

- Excellent
- Very Good
- Good
- Fair
- Poor

28. Focus of the college on extension activities carried out in the neighborhood community, sensitizing students to social issues, for their holistic development *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Neutral

29. Institution conducts extension and outreach Programmes through NSS, NCC, Women Cell, Cultural Committee and various Students' Clubs, quite frequently *

Mark only one oval.

- Strongly agree
 Agree
 Disagree
 Strongly Disagree
 Neutral

30. The Institution has adequate infrastructure and physical facilities for teaching-learning, cultural, sports and extension activities *

Mark only one oval.

- Strongly agree
 Agree
 Disagree
 Strongly Disagree
 Neutral

31. Institution facilitates the students to avail scholarships and free ships provided by the Government *

Mark only one oval.

- Strongly agree
 Agree
 Disagree
 Strongly Disagree
 Neutral

32. Institution facilitates the students for digital empowerment initiatives of the government *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Neutral

33. College provides ample opportunities for capacity building and skills enhancement initiatives through value-added and vocational/skill enhancement courses *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Neutral

34. The college provides guidance and career counselling for competitive examinations *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Neutral

35. Students' grievances are redressed in transparent and time-bound manner *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Neutral

36. Institution facilitates and encourages students' representation and participation in various co-curricular and extracurricular activities *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Neutral

37. The college provides an inclusive environment i.e., tolerance and harmony towards cultural, regional, linguistic, communal socioeconomic and other diversities, and provides equal opportunities to all the students *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Neutral

38. Institution sensitises the students and employees to the constitutional obligations, values, rights, duties and responsibilities of citizens *

Mark only one oval.

- Strongly agree
 Agree
 Disagree
 Strongly Disagree
 Neutral

39. Institution insists upon a prescribed code of conduct for students, teachers and staff *

Mark only one oval.

- Strongly agree
 Agree
 Disagree
 Strongly Disagree
 Neutral

40. Institution celebrates / organizes all national and international commemorative days, events and festivals *

Mark only one oval.

- Strongly agree
 Agree
 Disagree
 Strongly Disagree
 Neutral

41. The overall environment of the college is conducive for the holistic growth of the students *

Mark only one oval.

- Strongly agree
- Agree
- Disagree
- Strongly Disagree
- Neutral

42. Give your observation/suggestion for improvement of overall performance of your institution

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